Mental Health & Addictions Quality Initiative Comparison Scorecard - Q1 2014-2015

Domain	Indicator	Definition	Description	Homewood Improving Life	Health Centre de Santé	Ontario Shores		Royal		Waypoint		camh	
Client Complexity	# of Reasons for Admission	% of clients admitted with more than one reason for admission	Ontario's specialty mental health hospitals provide care for patients with serious and complex mental illness. Individuals are often admitted for a number of reasons and have multiple mental health conditions at the time of admission.	74.5%	74.5%	83.0%	83.0%	41.3%	41.3%	61.1%	61.1%	76.5%	76.5%
	# of Psychiatric Diagnoses	% of clients with more than one psychiatric diagnosis at discharge	Individuals who receive inpatient treatment often have complex mental illness with multiple diagnoses. While in hospital, patients receive assessment, stabilization and treatment from an interprofessional team of healthcare providers.	68.8%	68.8%	50.0%	50.0%	57.1%	57.1%	56.0%	56.0%	48.6%	48.6%
	# of Medical Diagnoses	% of clients with more than one medical diagnosis at discharge	Mental health inpatients can often have medical conditions that also need to be treated. Providing effective care for both physical and mental health conditions can be challenging, particularly where there is a risk of interaction among multiple medications. Clients with both medical and mental health diagnoses can present higher levels of complexity.	31.7%	31.7%	9.4%	9.4%	37.4%	37.4%	26.1%	26.1%	10.2%	10.2%
Client Outcomes	Global Assessment of Functioning (GAF) Scores ≥ 10 points	% of clients with positive difference of at least 10 points between admission & discharge GAF scores	Higher levels of complexity.	73.0%	73.0%	37.6%	37.6%	78.0%	78.0%	73.2%	73.2%	63.3%	63.3%
	Self Care Index	% of clients with an improvement in the self-care index score from admission to discharge		71.2%	71.2%	45.0%	45.0%	64.0%	64.0%	67.1%	67.1%	62.2%	62.2%
	Overall Change in Care Needs (under development)	% of clients with reported improvement or marked improvement at discharge	Provides a measure of the risk of a patient being unable to care for self due to psychiatric symptoms.	83.5%	83.5%	66.4%	66.4%	79.6%	79.6%	76.7%	76.7%	82.5%	82.5%
	Readmission Rate	% of clients re-admitted to the same facility within 30 days of discharge	Sometimes patients have difficulties maintaining their level of wellness in the community so they are readmitted to receive stabilization and support for their illness.	4.4%	4.4%	10.8%	10.8%	4.6%	4.6%	8.6%	8.6%	13.8%	13.8%
Client Safety	Restraint Use	Prevalence of acute control medication use – percentage of patients whose admission assessment submitted during the quarter reported use of **acute control medication** restraint.	Mental health hospitals are striving towards the minimization of restraint use, including chemical restraint. This number represents the percentage of patients who received acute control medication according to their RAI-MH admission assessment.	3.3%	3.3%	27.2%	27.2%	11.5%	11.5%	3.8%	3.8%	14.4%	14.4%
		Prevalence of physical restraint use – percentage of patients whose admission assessment submitted during the quarter reported use of **physical** restraints.	This number represents the percentage of patients who were physically restrained according to their RAI-MH admission assessment.	1.3%	1.3%	5.4%	5.4%	10.3%	10.3%	1.5%	1.5%	1.8%	1.8%
	% Unauthorized Leave of Absence Days (ULOAs)	ULOA days / Patient days in period x 100	As patients move through the treatment plan they spend time on hospital grounds or in the community, based on their individual recovery progress. This is an important part of the treatment plan as it helps patients recover as they reintegrate into the community. This indicator represents the number of patient days when the patient was absent due to an unapproved leave from the facility.	0.00%	0.00%	0.03%	0.03%	0.05%	0.05%	0.03%	0.03%	Not available	Not available
	Medication Incidents (under development)	# of serious medication incidents (Moderate, Severe, and Death Degrees of Harm as defined by the National System for Incident Reporting) / # patient days in the period x 1,000		*	*	0.00	0.00	0.00	0.00	0.08	0.08	0.00	0.00
		# of medication incidents (includes all seven Degrees of Harm as defined by the National System for Incident Reporting) / # patient days in the period x 1,000	Patients, especially seniors and patients with cognitive or neurological conditions, may be at risk for falling. This number tracks serious injuries of our patients due to falls.	7.29	7.29	1.77	1.77	5.53	5.53	2.18	2.18	2.08	2.08
	% Inpatient Medication Reconciliation on Admission	Total # of In-patient Medication Reconciliations on Admission / Total # of admissions x 100	At the time of admission, clinical staff review patients' medications to ensure staff have an up-to-date list of all current medications for both the patient's mental illness and possible physical conditions as well. This information helps the clinical team make informed decisions about the patient's treatment plan.	87%	87%	100%	100%	99%	99%	93%	93%	95%	95%
Client Access	% Alternative Level of Care Days	# of ALC days during period/ # MH patient days in period x 100	When patients occupy hospital beds but do not require the inpatient services provided by the hospital, they are designated as Alternate Level of Care until they are discharged to a location that meets their current healthcare needs. Patients often experience wait times for an appropriate home in the community and remain in hospital, resulting in beds not being available for individuals that truly need specialized inpatient care.	0.8%	0.8%	12.3%	12.3%	6.0%	6.0%	3.9%	3.9%	Not available	Not available
Staff Safety	Lost Time Injury Index: Frequency (LTI-F)	Lost time injury frequency based on # of WSIB lost time claims started in the reporting period divided by total earned (paid) hours X expected earned hours for 100 FTEs	Hospitals have a number of quality and safety programs in place to enhance the safety of staff, patients and community. Sometimes staff are injured at work and cannot return to work until they have recovered. This indicator represents the number of injuries that occur on the job per 100 employees.	0.00	0.00	1.35	1.35	0.35	0.35	0.39	0.39	0.15	0.15
HR indicator	Absenteeism Rate	Total paid sick hours / total earned (paid) hours	This indicator monitors total paid sick hours in relation to total paid hours.	2.80%	2.80%	4.70%	4.70%	4.04%	4.04%	4.50%	4.50%	2.09%	2.09%
Financial	Balanced Budget	% of balanced budgets in last 5 years	All hospitals are required to have a balanced budget. Sound financial management and a balanced budget reflect the hospitals' wider responsibility to the community.	Annual		Annual		Annual		Annual		Annual	